

Freephone 0800 9883023



# Waste Acceptance Policy

Like most other sites in the region, the re3 partnership have introduced a waste acceptance policy at both Smallmead and Longshot Lane Household Waste Recycling Centres (HWRCs)



# New rules apply from 1 December 2009

Please be advised of Site Operative's right to refuse tipping if waste is believed to be trade or from a business. (Environmental Protection Act 1990 Section 34. Responsibilities under Duty of Care.)

The height barriers are closed and there is a height restriction of 1.95m at both sites.

The new Waste Acceptance Policy limits the amount of certain types of household waste that can be taken to the HWRCs in any vehicle – please refer to the table opposite.

The policy aims to help re3 ensure that businesses are not able to dispose of their waste free of charge by using the public HWRC, and help to make sure that we have space for your household waste.

## There is no restriction for vehicles under 1.95m

If you want to bring household waste to site in any vehicle (including vans or light commercial vehicles) below 1.95m in height you can access the site directly and DO NOT need to book in advance.

We will continue to assess light commercial vehicles using the Household Waste Recycling Centres to prevent businesses depositing waste at the sites. Please be advised of re3 staff's right to refuse tipping if waste is believed to be trade or from a business. Abusive behaviour towards staff at re3 facilities will not be tolerated.

## HWRC Opening Hours

Smallmead and Longshot Lane HWRCs are open 7 days a week.

1 April – 30 September, 08:00 – 20:00

1 October – 31 March, 08:00 – 18:00

Closed Christmas Day

## Vehicles over 1.95m

Residents using vehicles over 1.95m in height to bring household waste to site, must call re3

to book before visiting the HWRCs, giving a minimum of one working day's notice.

You can call re3 on **free phone 0800 9883023**, during office hours to make your booking.

- If you want to visit the site on a Saturday morning or a Monday you must call re3 on the Friday before, during office hours
- If you have a 4x4 or other tall vehicle, please check the height of your vehicle before visiting site. Remember that if you have a roof rack or any other addition on your vehicle you may not fit under the height barrier
- When calling re3 to make a booking, please ensure that you have the details of the vehicle that you will be using to visit site (make, model and registration number)
- Please be aware that you will be asked to provide proof of address (such as a Council Tax Bill, Driving licence)

There is a limit to the number of vehicles over 1.95m in height that can visit the sites on any day. This limit has been set to help manage the number of large vehicles accessing the site.

Please book early to ensure that you are able to visit site on the day you want to. When you make your booking you will also be given a timeslot in which you can use the site.

## Vehicles over 1.95m in height can only access the HWRCs:

Monday to Friday: 08:00 – 10:00;

14:00 – 16:00

Saturday: 08:00 – 10:00

Waste Material	Limit Per Trip
Soil and Rubble	1 car boot load or a maximum of 6 sacks per trip. 1 bathroom suite (1 bath, 1 sink, 1 toilet bowl/cistern) per trip.
Asbestos (cement bonded asbestos only)	Maximum of 6 sheets, of no greater size than 8'x4' (or equivalent). Residents can bring asbestos sheets to site a maximum of twice per year. Residents with this waste must call re3 to pre-book. This is to ensure that there is enough capacity on site to accept the waste. Please call re3 on <b>0800 9883023</b> to pre book. Asbestos must be double wrapped in thick durable plastic (such as builder's rubble bags) before it is brought to site.
Plasterboard and Gypsum based products	Maximum of 6 sheets, of no greater size than 8'x4' (or equivalent) per trip.
Fridges and Freezers	Any domestic fridge or freezer, up to the maximum size of an American style upright fridge can be brought to site per trip.
Paint	Up to 10 litres of paint per trip.
Engine Oil	Maximum of 10 litres per trip.
Animal and Pet Waste	Maximum of 2 bags per day from domestic animals only. Waste from livestock and stabling is not accepted.
Hazardous Household Waste	Up to 2 litres (chemicals) per trip. Residents must call re3 on <b>0800 9883023</b> to pre-book.
Fluorescent Tubes and Light Bulbs	Maximum of 3 tubes or bulbs per trip.
Tyres	Maximum of 2 car tyres per trip.
Gas Bottles	1 gas bottle up to 15kg per trip. Air cylinders or SCUBA bottles are not accepted.
Fire Extinguishers	Maximum of 2 per household (domestic size only).

HWRCs do not accept the following: Fireworks, ammunition and flares, petrol or diesel

# Find out more

There will be no access for vehicles over 1.95m in height on Saturday afternoons, on Sundays or any Bank Holiday.

If you arrive on site without pre-booking, you will not be allowed to tip and will be turned away from site.

## Trailers

You can bring waste to the HWRC in a small trailer, no bigger than 6ft (1.83m) in length. Large trailers, over 6ft (1.83m) in length must call re3 to book as before.

## Contact re3

If you have any questions or would like further information, please contact re3.

- **Free phone: 0800 9883023**
- **Email: [re3.admin@wrg.co.uk](mailto:re3.admin@wrg.co.uk)**

For more details and a copy of this leaflet please visit [www.re3.org.uk](http://www.re3.org.uk)

## re3 Office Hours

Monday – Friday, 08:30 – 17:00  
Closed Saturday's, Sunday's and Bank Holidays

## Reading



**Smallmead  
Household Waste Recycling Centre  
Island Road  
Reading RG2 0RP**

## Bracknell



**Longshot Lane  
Household Waste Recycling Centre  
Longshot Lane  
Bracknell RG12 1RL**

For all details about business waste please see our Guide to Business Waste leaflet

**re3**  
zeroing in on waste